

Refund and Return Policy

We hope that you love your purchase, but in the case that you are not fully happy with it, we accept returns, exchanges and cancellations, according to the below terms.

- We accept cancellations of orders within 2 days of placing your order.
- You can return or exchange your product, unless faulty, by contacting us within 14 days of delivery and return the items within 30 days of delivery. We will process a refund to you within 14 days of us receiving the product you have sent us.
- Please note that products, unless faulty, need to be returned in re-saleable condition, which means that they have been unused, with original labels and in original packaging.
- If the item you received was faulty, please get in touch as soon as possible. We will do our best to repair or replace your item within 6 months of purchase. Please note that if you have confirmed to us that you accept the item or you have altered it in any way, we may not be able to replace or repair it.
- We recommend that you return your items using tracked postage. Please kindly note that buyers are responsible for the return postage cost and we strongly advise that you keep proof of postage. If the item is not returned in its original condition, unless faulty, the buyer is responsible for any loss of value.